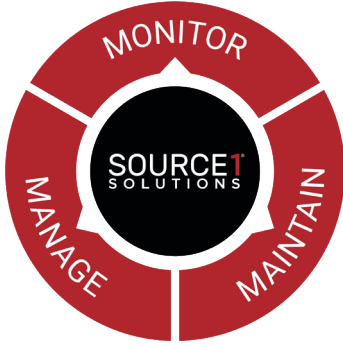# SOURCE 1 SOLUTIONS: UNDERSTANDING *YOU*

MONITOR · MANAGE · MAINTAIN — SOURCE1 SOLUTIONS

Source 1 Solutions Streamlines Complex Technology Projects with IT Services.

Technology can make or break your organization's functionality, from speed and network issues to infrastructure and cloud management, IT is an integral part of your business' efficiency and success. We customize technology solutions to meet the needs of your business and put the security of your data first.

Overview:

Global HQ based in Clearwater, FL

Full-Time Engineers (FTE's) in 27 Countries

FTE Dispatch in over 118 countries

24/7/365 Global Support Desk in Clearwater, FL

Certifications:

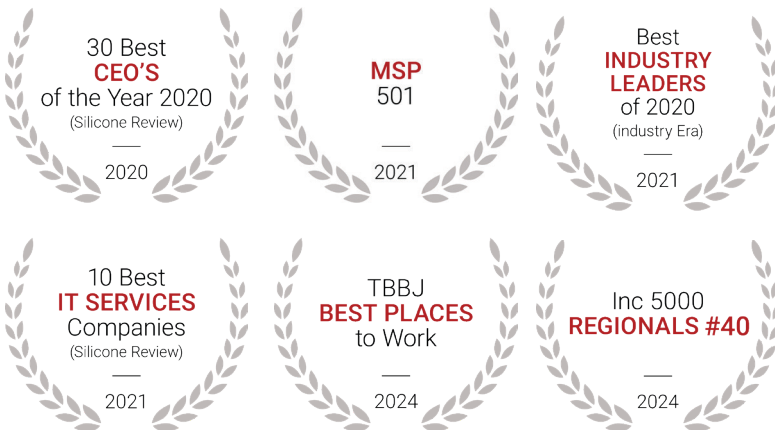ISO 9001 & AS 9120

SOC II Type II

ISO 27001

HIPPA Certified

GDPR Compliant

GROL Certified Engineers

NICET Certified Engineers

Level 2 iBwave Certified

SAFER BUILDINGS COALITION Member

Awards:

30 Best CEO'S of the Year 2020 (Silicone Review) — 2020

MSP 501 — 2021

Best INDUSTRY LEADERS of 2020 (industry Era) — 2021

10 Best IT SERVICES Companies (Silicone Review) — 2021

TBBJ BEST PLACES to Work — 2024

Inc 5000 REGIONALS #40 — 2024

MANAGED IT SERVICES

Infrastructure Monitoring Management and Maintenance

Managed Desktop Services

Managed Cloud Solutions

SECURITY SERVICES

24/7 Active Monitoring and Maintenance

Access Control and Surveillance

Security Assessments and Remediation

Endpoint and Application Management

RF & LIFE SAFETY SERVICES

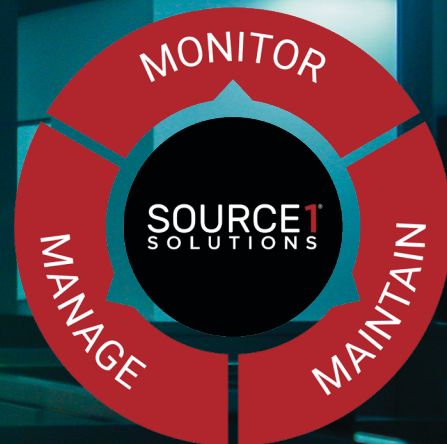DAS- Distributed Antenna Systems

2-Way Radios

Private 5G and LTE

Cel-Fi

SOURCE1 SOLUTIONS®

16331 Bay Vista Dr, Clearwater, FL 33760 | +1 (727) 538 4114 | www.source1solutions.com

MANAGED SERVICES

MONITOR

Our live technicians are committed to keeping your operations secure.

24/7 — Level I & II Service Desk Technicians Available 24/7/365

C^2 Active & Proactive Network Monitoring

Safety & Technology Health Assessments and Investment Reccomendations

MANAGE

We'll manage your network, so you can manage your business.

Cloud Infrastructure Management

Router, Firewall, LAN, WAN & Server Management

Desktop IT Support & Management

MAINTAIN

We carry out all system maintenance to maximize your performance.

Asset Disposition, Component Sourcing & Data Destruction

Regular System Updates & Maintence Checks

Backup & Protect Critical Data in Case of Attacks or Loss

WHO WE MANAGE

Source 1 Solutions offers turn-key installation, management, and maintenance for enterprise-level organizations in any industry:

Arenas   Hospitals   Schools

Retail   Convention Centers

SOC 2 TYPE II CERTIFIED — AICPA SOC aicpa.org/soc

HIPAA COMPLIANT

ISO ® ISO 27001

ABOUT Source 1 Solutions:

Source 1 Solutions is a global managed service provider. We help to monitor, manage, and maintain everything that touches enterprise technology. We partner with truly great companies to expand their technological capabilities and extend their geographical reach.

» *Veteran-Owned*
» *Support in 118 Countries*
» *24/7/365 Live Support*

SOURCE1 SOLUTIONS ®

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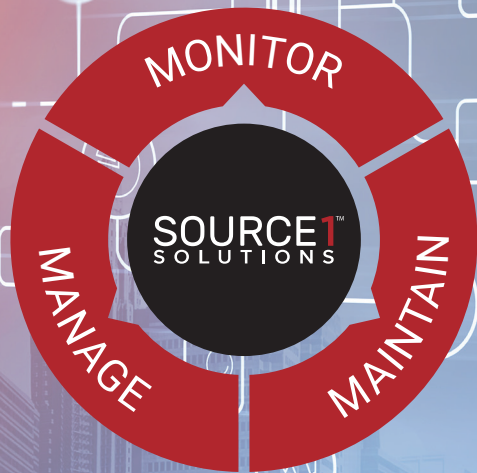
ACCESS CONTROL | CAMERAS | CCTV

ACCESS CONTROL: Regulate who has access to your business' systems, data and physical spaces.

- Badge & Cardholder Database Management
- Door Lock Scheduling Control
- Visitor Entry Systems Management
- Activity Reporting
- Integration with Surveillance Systems & HR Database

IP AND ANALOG CAMERAS: Monitor your business' physical spaces with advanced camera systems

- Live Video Monitoring
- Advanced Video Analytics Capabilites & Reporting
- Verification of Video Alarms

CCTV ACCESS: Secure your operations with CCTV

- Secure Recordings
- Advanced Motion Detection
- High Resolution Streaming

WHO WE MANAGE

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- Arenas
- Hospitals
- Schools

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MANAGED SERVICES FOR AVAYA SOLUTIONS

Your Go-To Partner in Managed IT: Whether you are staying with your current Avaya technologies, integrating third party solutions or migrating to new platforms, Source 1 Solutions is your go-to partner to provide guidance, support, flexibility and predictability to your enterprise IT systems.

YOUR TRUSTED PARTNER FOR:

Guidance- We're here to help align your Avaya solution to the evolving needs of your business.

Support- Source 1 Solutions' Managed Services for Avaya Solutions deliver industry leading services in affordable and easy to understand packages.

Flexibility- Our Managed Services for Avaya Solutions offer service customization options that deliver the value you need.

Predictability- Service packages are designed to provide competitive pricing that is easy to understand and budget for growth.

Avaya Solution Offerings:

» Advisory & Assesment Services
» Solution Design
» Implementation & Migration
» Transistion & Program Management
» Lifecycle Services
» Managed Services

Managed Service Offerings:

» Service Desk
» Proactive Monitoring & Event Management
» Incident Management
» Problem Management
» Change Management
» Service Request Fulfillment (MAC)
» Release Management
» Configuration Management
» Performance & Capacity Management
» Service Management & Reporting
» Carrier Management
» Enterprise Vendor Management

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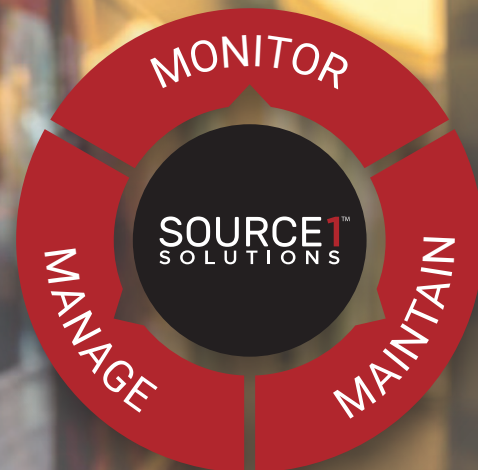
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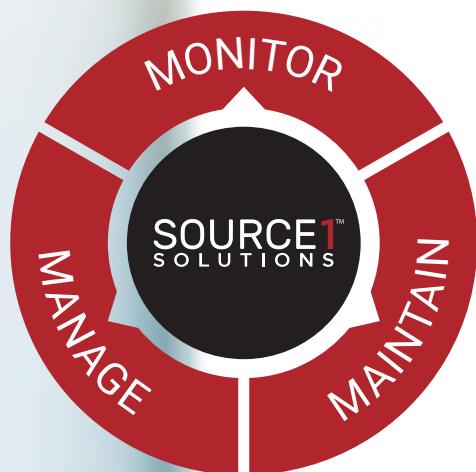
ACCESS CONROL SOLUTIONS

Comprehensive Access Control Systems for Your Needs: Source 1 Solutions offers a wide range of access control solutions tailored to meet the specific requirements of your venue. Our systems are designed to ensure security, convenience, and efficiency.

Our Access Control Offerings:

- **Badge Readers**: Secure and easy access using personalized badges, ideal for office buildings and corporate environments where tracking and managing entry points are crucial.

- **Wristbands**: Convenient and durable wristbands for quick, hands-free access, perfect for events, amusement parks, and recreational facilities where fast and frequent access is needed.

- **Retina Scanners**: High-security retina scanning technology ensures only authorized individuals gain access, suitable for high-security areas like data centers, research labs, and government facilities.

- **Biometrics**: Fingerprint and other biometric systems for enhanced security and identity verification, great for healthcare facilities, banks, and other sensitive areas requiring strict access control.

- **Key Fobs**: Compact and easy-to-use key fobs provide seamless access for authorized personnel, useful for residential buildings, gyms, and small businesses needing a simple yet secure access solution.

Why Source 1 Solutions: Source 1 Solutions offers a wide range of access control solutions tailored to meet the specific requirements of your venue. Our systems are designed to ensure security, convenience, and efficiency.

Many customers are unaware of the breadth of services we offer. By choosing Source 1, you gain a partner who can provide integrated security solutions, differentiating us from other MSPs.

SOURCE1®
SOLUTIONS

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MONITOR
MANAGE
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SOURCE1 SOLUTIONS
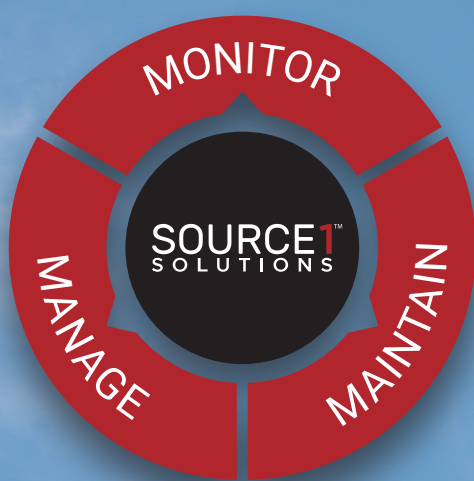
MOTOROLA SOLUTIONS
Channel Partner

TWO-WAY RADIO SYSTEMS

Keep Your Team Connected, Effortlessly: Equip your business with critical communications infrastructure using two-way radio equipment by Motorola. Available to rent or buy, our systems operate independently and ensure seamless communication for any business need. Our services include monitoring, managing, and maintaining every system to maximize efficiency.

WHY SOURCE 1 SOLUTIONS:

Options to Rent or Buy

Neutral Host DAS and Life Safety Compliance

Turn-key RF Services: From Network Build to System Maintainence

Capacity Max Ceritfied

ABOUT Source 1 Solutions:

Source 1 Solutions is a global managed service provider, helping to monitor, manage, and maintain everything that touches enterprise technology. We partner with truly great companies to expand their technological capabilities and extend their geographical reach.

» *Veteran-Owned*
» *Service in 118 Countries*
» *24/7/365 Live Support*

RADIO OVER IP:

Access Control and Privacy Features- Keep radio communications private and secure.

Individual Site System Connectivity- Communicate between individual systems.

"Stun and Kill" Radio Signal Capabilities-Disable a radio remotely from anywhere.

Critical Communications Infrastructure- Independently operating Motorola equipment for emergent communications.

INTEGRATED IT SOLUTIONS:

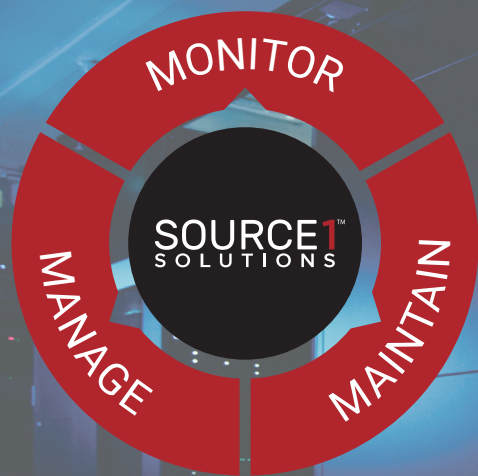**Mobile Device Management (MDM)-** Manage and maintain all radios within a network.

Redundancy Features- No need to worry about a lost radio comprimising communications.

Centralized Management- Deploy and manage radio technology from a central hub.

SOURCE1 SOLUTIONS

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AI SERVER SOLUTIONS

Power up your AI Capabilities: At Source 1 Solutions, our seasoned engineers specialize in designing, installing, configuring and deploying tailored AI solutions across global environments and data centers. Using a diverse array of high-speed switching technologies, including NVIDIA, Dell and Supermicro, we provide customized architectural designs and automated system configurations. Let us help you navigate the complexities of AI implementation, ensuring a seamless integration into your existing processes.

WHY SOURCE 1 SOLUTIONS:

There are several distinct advantages to using us as your trusted partner in IT management. Each of our services include:

Personalized Support 24/7/365

Flexiblity to your prefered server technology

Custom infrastructure design, configuration and deployment

Ability to scale globally across multiple data centers with strategic resourcing

Full-service management, monitoring and maintanence

WHO WE WORK WITH:

Source 1 engineers have deployed and supported many customers with large data center footprints, including:

Large Public Utilities

National Healthcare Institutions

Government Services

Major U.S. Wireless Network Providers
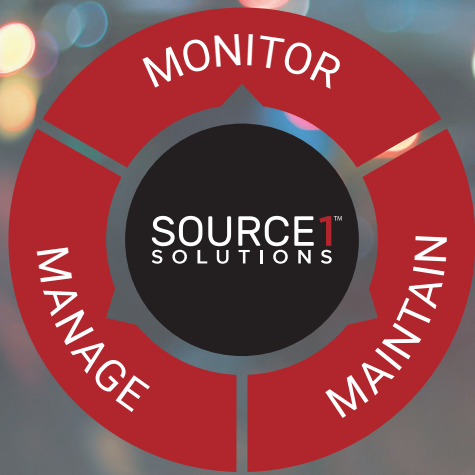
ABOUT Source 1 Solutions:

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MONITOR

MANAGE

MAINTAIN

SOURCE1 SOLUTIONS

DISTRIBUTED ANTENNA SYSTEMS (DAS)

CONNECT FROM ANYWHERE

Eliminate Poor Signal Quality From Indoors

Take Burden Off of Your Enterprise Wi-Fi Network

Increase Safety With Pinpoint Location Tracking

Secure Activities on Mobile Devices

Increase Operating Speeds Despite Poor Internet Access

Ensure Compliance with Regulatory Building Ordinances

Hospitals

Convention Centers

Stadiums

Schools

WHO WE MANAGE

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Hospitals

Schools

Retail

Convention Centers

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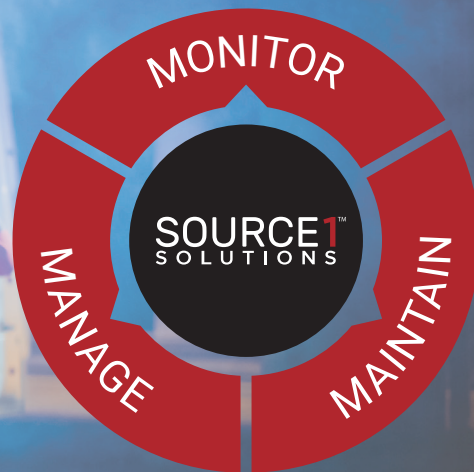
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EXPERT SERVICE & SUPPORT

Our engineers are certified with leading industry qualifications.

FCC

National Institute for Certification
NICET
Engineering Technologies

iBwave

GROL Certified   **NICET Certified**   **Level 2 iBwave Certified**

SAFER BUILDINGS COALITION Member

SOURCE1® SOLUTIONS

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LIFE SAFETY SYSTEMS

LIFE SAFETY

In buildings like schools, stadiums, convention centers, and hospitals, the composition of the building can stall critical communications. **In emergencies, this problem becomes a matter of life or death.** Source 1 Solutions utilizes Distributed Antenna Systems (DAS) to provide enhanced radio frequencies, allowing first responders to communicate in times of need. We are a full turn-key integrator with the ability to test, design, install, and maintain life safety systems.

Ensure Compliance with Regulatory Building Ordinances

Eliminate Poor Signal Quality from Indoors

Increase Operating Speeds Despite Poor Internet Access

Securely Integrate with Other Safety Systems Including Fire Alarms, Access Control and CCTV

WHO WE MANAGE

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Retail   Convention Centers

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EXPERT SERVICE & SUPPORT

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FCC | **NICET** | **iBwave**
GROL Certified | NICET Certified | Level 2 iBwave Certified

motorola | **SAFER BUILDINGS COALITION** Member

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