SOURCE1 SOLUTIONS

What services does Source 1 Solutions provide?

Source 1 Solutions provides end-to-end management of all that touches enterprise technology. Our managed IT services cover network & server management and monitoring, desktop support, security surveys, and end-user training. This also includes white-label partnerships where we act as an extension of a firm's team to protect intellectual capital and provide field support engineers and global technical support. We also provide access control, camera, and CCTV systems which we design, install, and maintain in-house. We also specialize in electronic component sourcing and testing to provide our customers with hard-to-find equipment to support their systems. Along with this, we offer equipment disposition and data destruction as well as equipment recycling.

What certifications does Source 1 Solutions hold?

Source 1 Solutions invests in maintaining several certifications to ensure our operations are operating at or exceeding industry standards on behalf of our clients. Our global service desk is ISO 27001 and SOC II certified. We offer NOC Tier I and II certified support from our engineers. Our company also is ISO 9001 & AS 9120 certified for sourcing, testing and reselling equipment to the Aerospace industry.

What types of businesses does Source 1 Solution support?

Source 1 Solutions provides support through all facets of our business to clients in all industries across the globe. Our major clients include professional league sports facilities, a national network of healthcare facilities, major retail chains, as well as food and equipment manufacturing.

Which countries does Source 1 Solutions support?

Source 1 Solutions employs Full-Time Engineers (FTE's) in 27 countries. This team supplies support to over 118 countries globally.

How often are you monitoring client networks for attacks, failures, and outages?

Our service and support center based in Clearwater, FL is online 24/7 365 days a year to field incoming inquiries and provide solutions to our global network of clients. Clients have access to remote monitoring features that allow them to monitor their systems for outages and failures at their convenience.

What vendors does Source 1 Solutions partner with?

Source 1 Solutions partners with equipment, software and staffing vendors from across the world to ensure that we can provide our clients with the support they need. All of our vendors are thoroughly vetted, have enterprise-level experience and qualifications that make them the perfect fit for our team.

What community initiatives does Source 1 Solutions support?

One of our core values as a company is to rise by lifting others. We demonstrate our all-in commitment to this mantra by supporting various community-based initiatives, including supporting our veterans and first responders with a heroes' hangout at local events, participating in environmental cleanups, coordinating toy drives for toys-for-tots, and acting as ambassadors for Metropolitan Ministries, Feeding Tampa Bay, Jackson in Action 83 Foundation, and the Military Support Council for MacDill Air Force Base, to name a few.